## Web Conferencing Comparison Guide

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<th>Adobe Systems Inc.</th>
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### Number of Attendees
- **Citrix Systems Inc.**
  - Up to 15 attendees, but can go up to 25 attendees with GoToMeeting Corporate.
- **Cisco WebEx**
  - Up to 25 attendees
- **Adobe Systems Inc.**
  - On-Premise: Up to 1,500 attendees. Hosted: Up to 600 attendees on an annual basis; up to 80,000 attendees on a per-event basis with Adobe Connect Webcast
- **InterCall**
  - Up to 125 attendees depending on the plan.
- **Microsoft Corp.**
  - Up to 1,250 attendees
- **IBM Corp.**
  - Up to 2,000 attendees

### Pricing
- **Citrix Systems Inc.**
  - $49 per month or $468 per year. A 30-day free trial is offered to prospective buyers.
- **Cisco WebEx**
  - $49 per month
- **Adobe Systems Inc.**
  - On-Premise software license: contact vendor for details. Hosted annual subscription: contact vendor for details. 100-person meeting rooms: $55 per host per month or prepay for a year at $45 per host per month. Pay-Per-Use: $0.32 per user per minute
- **InterCall**
  - $59 per month (up to 20 attendees); $0.17 per minute per person (up to 125 attendees)
- **Microsoft Corp.**
  - Professional: $16 per user per month (5 user minimum)
  - Standard: $4.50 per user per month (5 user minimum)
- **IBM Corp.**
  - Contact the vendor for specific details.

### Additional solutions or editions
- **Citrix Systems Inc.**
  - GoToMeeting Corporate
  - GoToWebinar
  - GoToTraining
  - GoToMyPC
- **Cisco WebEx**
  - WebEx Meeting Center
  - WebEx Event Center
  - WebEX Training Center
- **Adobe Systems Inc.**
  - Adobe Connect Server
  - Adobe Connect Edge Server
  - Adobe Connect Events
  - Adobe Connect Meeting
  - Adobe Connect Training
  - Adobe Connect Webcast
  - Adobe Connect Mobile
- **InterCall**
  - InterCall resells solutions from: Adobe, Microsoft, IBM, and Cisco.
- **Microsoft Corp.**
  - Contact the vendor for additional solutions
- **IBM Corp.**
  - Lotus Sametime Entry software
  - Lotus Sametime Standard software

### System Requirements
- **Citrix Systems Inc.**
  - Windows and Mac OS X operating systems are supported.
- **Cisco WebEx**
  - PC, Mac, Linux, Unix, Solaris, and iPhone operating systems are supported.
- **Adobe Systems Inc.**
  - Microsoft Windows 7, Microsoft Windows Vista, Microsoft Windows XP, Mac OS X 10.4, 10.5, or 10.6, Linux, Solaris, and iPhone OS. Flash must be installed. Contact vendor for additional details.
- **InterCall**
- **Microsoft Corp.**
- **IBM Corp.**
  - Supports Microsoft Windows Vista, Windows XP, Mac OS X, and Linux.
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<td><strong>Mac Compatibility</strong></td>
<td>Yes, Mac OS X is supported.</td>
<td>Yes</td>
<td>Yes, but for participants in browser-mode only.</td>
<td>Yes. Requires installation of an application-sharing component.</td>
<td>Yes. Mac OS 10.5.</td>
</tr>
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<td><strong>VoIP</strong></td>
<td>Yes. VoIP is included at no additional cost, and audio integration is also available.</td>
<td>Yes</td>
<td>Yes. Audio and video streaming is fully integrated.</td>
<td>Yes. Audio and video conferencing integration is available.</td>
<td>Yes. Audio and video conferencing integration is available.</td>
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<td><strong>Languages Supported</strong></td>
<td>English. Contact the vendor for more information on other languages.</td>
<td>English. Contact the vendor more information on other languages.</td>
<td>Brazilian Portuguese, Chinese-Simplified, Chinese-Traditional, Dutch, English, French, German, Italian, Japanese, Spanish, and Swedish</td>
<td>Chinese, English, French, German, Japanese, Korean and Spanish</td>
<td>Arabic, Chinese-Simplified, Chinese-Traditional, Croatian, Czech, Danish, Dutch, English, Finnish, French, German, Greek, Hebrew, Hungarian, Italian, Japanese, Kazakh, Korean, Norwegian Bokmal, Polish, Portuguese-Brazilian, Portuguese, Romanian, Russian, Slovak, Slovenian, Spanish, Swedish, and Turkish</td>
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<tr>
<td><strong>Features</strong></td>
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<td><strong>Presentation Sharing</strong></td>
<td>Yes. Users can instantly change presenters.</td>
<td>Yes. Users can easily pass controls to one another.</td>
<td>Yes. Presentation sharing, and real time presenter collaboration is available. Content library allows for the presenter to pull archived presentations into the current meeting.</td>
<td>Yes. Presentation sharing, also the ability to run your event in Practice Mode before opening the meeting to participants.</td>
<td>Yes. A meeting library allows for the upload of meeting materials. There is also a ‘Green Room’ to practice meetings without participants.</td>
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<td><strong>Application and Desktop Sharing</strong></td>
<td>Yes. Shared keyboard and mouse control is available as well.</td>
<td>Yes. Screen sharing is available.</td>
<td>Yes. Screen, application, and desktop sharing are all available - can restrict to white-listed applications. Adobe Connect provides a full collaborative space.</td>
<td>Yes. Screen, application, desktop, and Web page sharing are all available.</td>
<td>Yes. Screen and application sharing are available.</td>
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<tr>
<td><strong>Session Recording</strong></td>
<td>Yes. One-click recording is available.</td>
<td>Yes. A copy of the recording is archived on your WebEx site.</td>
<td>Yes. Recordings are archived and stored on server or taken offline. Recordings have built-in editing tools.</td>
<td>Yes. One-click recording available with Reservationless-Plus integration.</td>
<td>Yes</td>
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<td><strong>Participant Interaction Tools</strong></td>
<td>Yes Audio conferencing, drawing tools, and instant messaging tools.</td>
<td>Yes. Audio conferencing tools</td>
<td>Yes. Chat, polling, white board, and media tools are available. Additional applications are available through Adobe’s Exchange Marketplace.</td>
<td>Yes. Chat, video, polling, surveys, question and answer, and white board tools are all available.</td>
<td>Yes. Chat and live &amp; recorded video.</td>
</tr>
<tr>
<td><strong>Security</strong></td>
<td><strong>Logging/Auditing</strong></td>
<td>Yes</td>
<td>Contact vendor for details</td>
<td>Yes. Reports and alerts are available. Customers can auto-record each meeting as well.</td>
<td>Yes. Post event reports are available.</td>
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| --- | --- | --- | --- | --- | --- |
| <strong>Encryption/Client Authentication</strong> | Yes. SSL-encrypted web site, end-to-end 128-bit AES encryption, and automatic inactivity time out. Meetings can also be password protected. | Yes. 128-bit SSL and 256-bit AES encryption. | Yes. The encryption/authentication process can be customized to meet the customer's needs. 3-way PKI, single sign on, SSL encryption, and white lists are a few of the available security features. | Yes. 128-bit SSL encryption, security passcodes, 'closed-door' meeting rooms, and pre-registration options are available. | Yes. Meetings are encrypted, and meeting rooms can be customized to require passwords and remain hidden from search features. |
| <strong>Third-Party Certifications</strong> | Yes | Yes. SAS70 and WebTrust certifications. | Yes. Licensed solution is FISMA and HIPAA-compliant. | Contact vendor for more details. | Yes |
| <strong>Support</strong> | Yes. Phone, email, Knowledge Base, live and recorded videos, and Product User Guides. | Yes. Phone and email. | Yes. In-meeting phone and email support is available. Contact to direct support agents is available depending on need. | Yes. Phone and email. | Yes. Phone and email |
| <strong>Consulting services</strong> | Yes. | Contact the vendor for details | Yes. Adobe has licensed consultants around the US available for hire. | Yes. InterCall offers in-person or virtual custom training. | Yes |
| <strong>User Community</strong> | No | Yes - Cisco Support Community | Yes. Forums and discussion groups are available. | No | Yes. Forums are available as well. |</p>
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<td>SaaS (Software as a Service)</td>
<td>Yes</td>
<td>Yes, with Meeting Center</td>
<td>Yes (and managed delivery as well)</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
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<tr>
<td>On-Premise</td>
<td>No</td>
<td>Yes, with Unified Meeting Place</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
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While Focus makes every effort to keep its comparison guides current, products are constantly upgraded. For the most up-to-date information, make sure to check with vendors before making your final purchasing decision.