



## Regulatory Compliance Requirements for VoIP Providers Overview

While the regulatory environment for IP based telecommunications remains far less cumbersome and onerous than for traditional telecom services, the landscape continues to evolve and it's important for telecom service providers and resellers to keep abreast of regulations both on the State and Federal levels. While State regulatory compliance requirements vary, regulatory requirements at the Federal level are standard across the board.

As a courtesy, CommPartners Connect provides the following information regarding Regulatory Compliance Requirements for VoIP Providers. CommPartners Connect urges you to provide the information to your legal department or counsel to verify whether your company is in compliance with your state as well as with all federal regulatory requirements.

Federal requirements include:

- Obtaining a FCC Registration Number (FRN) – Visit FCC webpage at <https://fjallfoss.fcc.gov/coresWeb/publicHome.do> to register.
- Filing of Form 499-A (initial registration and annual telecommunications reporting worksheet) and Form 499-Q (quarterly reports for the purpose of calculations to the Universal Service Fund (USF) – Visit USAC webpage at <http://www.usac.org/fund-administration/forms/> for more information.
- Filing of Form 477 (local telephone competition and broadband reporting) – Visit FCC webpage at <http://www.fcc.gov/Forms/Form477/477inst.pdf> to download the form.
- Annual Regulatory Fees – visit <http://www.fcc.gov/fees/regfees.html> for more information.
- Filing of Form 445 (CALEA monitoring report for broadband access and VoIP services) Visit <http://www.fcc.gov/Forms/Form445/445.pdf> for more information.
- Implementation of Customer Proprietary Information (CPNI) system - Visit [http://fjallfoss.fcc.gov/edocs\\_public/attachmatch/DA-09-9A1.pdf](http://fjallfoss.fcc.gov/edocs_public/attachmatch/DA-09-9A1.pdf) for more information.

For your convenience, additional information along with more details regarding Regulatory Compliance Requirements for VoIP providers can be obtained from the **Partner Resource Center > Document Library > Executive and Administrative Documents > Regulatory Compliance Requirements** folder.

If you have additional questions regarding any of the regulatory compliance requirements for VoIP providers, please contact the PAL Support team at (877) 297-0926 (option 1, then option 2).